



Fax Transmission

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Subject: WATER & ICE AVAILABLE TO THOSE WITHOUT POWER IN JCP&L

SERVICE AREA

Water and Ice Available to Those Without Power in Jersey Central Power & Light Service Area

Morristown, NJ – Customers of Jersey Central Power & Light (JCP&L), a FirstEnergy Corp. (NYSE: FE) utility, who remain without power from Hurricane Irene can pick up water and ice free of charge at a number of locations as storm-restoration efforts continue.

Customers should go to the courtesy desk at individual stores and report that they are a JCP&L customer out of power.

Participating stores in northern New Jersey include:

Kings, 191 South Street, Morristown

Kings, 184 Columbia Turnpike, Florham Park,

ShopRite, 50 Wal-Mart Plaza, Clinton

ShopRite of Greenwich, 1207 U.S. Highway 22, Phillipsburg

ShopRite of Rockaway, 437 Route 46, Dover

ShopRite, 314 Route 15, Wharton

To ensure safety, customers should contact their electric company or their local police or fire department to report any downed power lines, and are cautioned to never touch downed lines, because they may still be carrying electricity. Customers should never try to remove trees or limbs from power lines.

Other tips for customers without power:

☐ Call 1-888-LIGHTSS (1-888-544-4877) to report your outage -- it's the fastest way to begin the restoration process.

☐ Avoid opening the refrigerator or freezer. A full freezer can keep food frozen for up to three days if it's kept closed.

☐ Unplug major appliances until after the power has been restored. Keep one light connected so you will know when the power is back on.

☐ Burning candles should never be left unattended.

☐ Gasoline-powered generators should never be run inside a home or attached garage.

JCP&L serves 1.1 million customers in 13 New Jersey counties.

For updated information on hurricane restoration news, current outages, FirstEnergy's storm restoration process and tips for staying safe after a storm, go to www.firstenergycorp.com.

FirstEnergy is a diversified energy company dedicated to safety, reliability and operational excellence. Its 10 electric distribution companies comprise the nation's largest investor-owned electric system. Its diverse generating fleet features non-emitting nuclear, scrubbed baseload coal, natural gas, and pumped-storage hydro and other renewables, and has a total generating capacity of approximately 23,000 megawatts.